

Issue 24

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Face-to-face conference success as almost 500 attend UK ENIC 22



Almost 500 people from over 25 countries attended UKENIC22, our first face-to-face annual conference since before the COVID pandemic.

With a theme of *'Shifting Balance, Changing Models'*, the conference took place at the QEII Centre in Westminster, London.

Edward Paice, Director of Africa Research Institute, delivered the keynote speech.

The author of the acclaimed *Youthquake: Why African Demography Should Matter to the World*, a study of Africa's youth and growth, set out ways in which international education could be impacted by the African demographic revolution.

Making the case that Africa's story increasingly drives world history, he explained that between 1950 and 2050, Africa's population will have risen 11-fold. Global population in the same period will have increased by just 3.8 times.

By 2050, some 40 per cent of all children born worldwide will be African, at which time the continent will be responsible for one third of global labour supply, facts that have been largely overlooked by media in western countries, he said.

In the context of this projected growth, infrastructure challenges in Africa will become a more salient global issue.

We were pleased to host this face-to-face conference in partnership with [Skills for English](#).

The event was presented in association with [OxfordAQA](#), the [Oxford Test of English](#) and [ETS TOEFL](#).

It was also supported by [ApplyBoard](#), [Cambridge University Press and Assessment](#), [Dialexy](#), [Gecko](#), [Language Cert](#), [OMPT](#), [Qualification Check](#), [Password English Testing Ltd](#), and [The West African Examinations Council](#). [READ MORE](#)

Dates for 2023 face-to-face UK ENIC annual conference: 4+5 December



Following the success of our conference this month, we are delighted to announce that UKENIC23 will take place on Monday 4 and Tuesday 5 December 2023. This represents a return to our pre-COVID two-day conference format.

We will once again be at London's QEII Centre, Westminster: a return to our central London venue that always proves popular with delegates.

More information about speakers, themes, and opportunities to contribute will be announced in future editions of this newsletter.

To pre-register and guarantee your place, please email conference@enic.org.uk with the names, job titles and email addresses of those who will be attending. [READ MORE](#)

Free webinar: Guidance on how to use the UK ENIC databases



You can register now to attend a free webinar with guidance on how to use the UK ENIC databases.

How UK ENIC is meeting changing demand: Paul Norris at conference



Welcoming almost 500 delegates, speakers, sponsors, and exhibitors to the conference, Head of UK ENIC, Paul Norris, commented on how attendance levels for this event had very nearly returned to levels seen prior to the disruption caused by the pandemic.

During this period, he said, the education sector had been reshaped: 'What we see is a time of increasing global discord: whether this means armed conflict, or civil unrest, or geopolitical tensions, or economic crises,' he said.

'Yet amid this upheaval there are success stories in the world: from high economic growth rates in regions like South Asia and Africa, to the rise of disruptor technologies, and changing global attitudes towards online and transnational education.'

He explained that UK ENIC has adapted its activities to reflect the changing context: [READ MORE](#)

40 qualifications reviewed; resulting in 19 database updates



As part of our ongoing database development work, during recent months UK ENIC has reviewed 40 qualifications from Afghanistan, Argentina, Bangladesh, Bhutan, Cambodia, Cameroon, Estonia, Germany, India, Iran, Iraq, Ireland, Italy, Kenya, Lithuania, Malta, Mauritius, Montenegro, Nicaragua, North Macedonia, Pakistan, Philippines, Saudi Arabia, Sri Lanka, Switzerland, Ukraine, the United States of America, the former Yugoslavia, Zambia, and

Taking place on Wednesday 22 March (10am, UK time), the one-hour session will feature advice and tips on using our resources to be able to make quick informed decisions on international qualifications.

It will cover how to:

- quickly and effectively navigate the International Comparisons database
- use our online Certificate Bank, and
- get the most from the Member Enquiry Service.

Find out more and secure your place using the [booking form](#). [READ MORE](#)

'Under the bonnet' IT developments to improve our service to members



In order to continue to provide an outstanding service to our members and individual applicants, we have been undertaking a number of developments to our IT systems. Technology never stands still, so some of these are ongoing projects.

In recent weeks, our IT team's 'under the bonnet' development includes work to rebuild our database structures and to speed-up the loading and functionality of our web services and qualification database pages. This development uses the latest, up-to-date coding platforms.

UK ENIC Head of IT, Nick Everett, says: 'Whilst it goes largely unseen, the ongoing development updates systems to the latest [READ MORE](#)

Continuing high customer satisfaction on individual statement services

We know that some members find it helpful to be made aware of information relating to our individual statement services, particularly if they are advising people about applying for statements.

Our latest NetPromoter score, as part of our managed customer satisfaction programme, shows that in the second half of 2022, 96% of our individual applicants were satisfied or very satisfied with the level of evaluation or assessment they received.

This was a period in which we experienced exceptional growth in application numbers, so we are particularly pleased to have continued to achieve such high customer satisfaction levels. [READ MORE](#)

Zimbabwe. [Login required for these links.] [READ MORE](#)

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